# **National** Quality Improvement Conference

# NTFGH Spine Care in the Community (SpineCom) Programme

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### **Problem Statement**



High demands for Orthopaedic Surgery visits in a rapidly ageing population.



Majority of non-surgical visits do not require a specialist follow-up review.



Right-siting of suitable non-surgical cases to primary care.



Empower General Practitioners (GPs) to co-manage non-surgical conditions with Orthopaedic Specialists.

### **Project Aim**

NTFGH Spine Care in the Community (SpineCom) Programme is a new co-management care model for non-surgical orthopaedic conditions.

#### Referrals to NUHS Primary Care Network (PCN) GPs

- Referrals to GPs
- Follow up with GPs
- CHAS subsidies

#### Co-management of Care

- Customised Patient Care Plans
- Appropriate Referrals for comanagement of care
- Physiotherapy/ Radiology Referrals

#### **Lessons Learnt**

#### Right-Siting of Care

 Right-siting of non-surgical conditions allowed Orthopaedic Specialists to focus on more urgent cases.

#### Easy Access to Primary Care

 Shared care allowed patients to follow up with their preferred GPs closer to home.

#### **Empowerment of GPs**

 Co-management of care empowers and strengthens GPs' capabilities.

#### **Potential Solutions**

#### Adopted Plan-Do-Study-Act (PDSA) Cycles.

Phase 3: **Enhancement** (Nov 2022 - Aug 2023)

- Expansion of GP partners
- Education & Publicity
- JointCom Education Video

Phase 2: **Scope Expansion** (Nov 2021 – Oct 2022)

- Joint Care in the Community (JointCom) Referrals (Hip & Knee, Shoulder & Elbow)
- Education & Publicity
- SpineCom Education Video

Phase 1: **Project Implementation** (Oct 2020 – Oct 2021)

- GP Engagement
- Education & Publicity
- Referral Workflow
- Customised Patient Care Forms

## **Education & Publicity Materials**



### Outcomes & Impacts

From October 2020 to August 2023, 833 patients were recruited.

51% actualised their GP follow-up visits.

Only 1% (7 patients) were referred back from GPs to Spine Specialists and deemed as appropriate referrals.

Patient Cohort (n=833)

Age (Mean ± SD)	61.9 ± 11.5
Male	<b>364</b> (44%)
Female	<b>469</b> (56%)

24 **94 NUHS** 46 **PCN GPs** 24 **■** Jurong/ Bukit Batok Region Bukit Panjang/ Choa Chu Kang Region ■ Clementi/ Queenstown Region

No. of Patients Enrolled in the Programme (Oct 2020 - Aug 2023)

