National **Quality Improvement Conference**

Increasing the rates of Advance **Care Planning in Patients with Decompensated Cirrhosis**

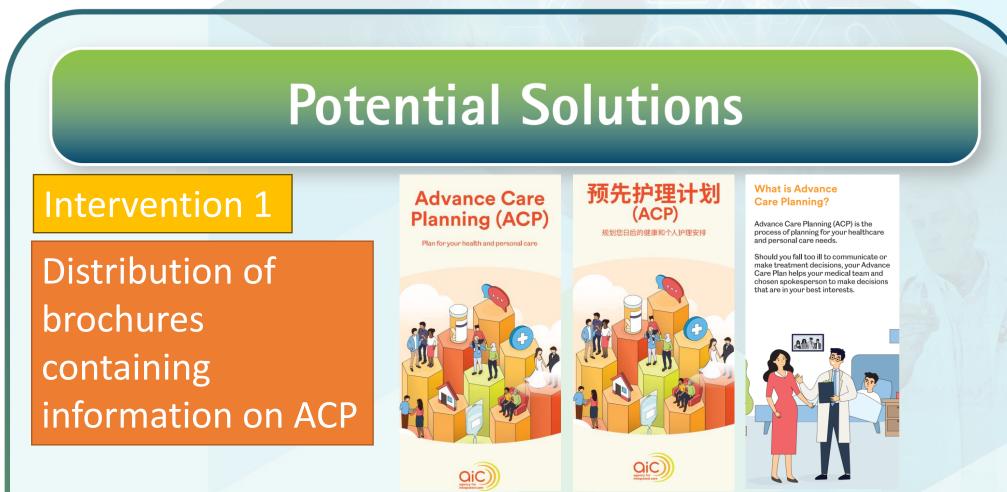
Nah Chung Yau Brandon brandon_nah@wh.com.sg

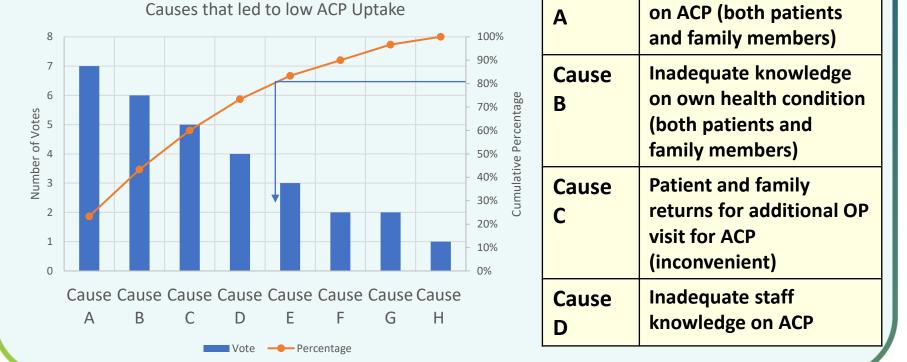


Problem Statement

- Patients with **decompensated cirrhosis (DC)** have • a **poor prognosis** (median survival~2 years)
- Patients with refractory ascites have a median survival of ~6 months
- The completion of Advanced Care Planning (ACP) • amongst patients with DC remains low and variable

Inadequate knowledge Cause





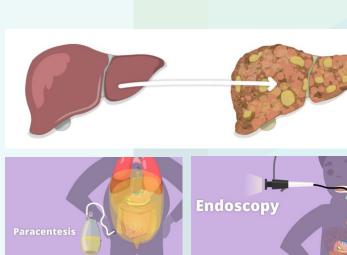
Project Aim

To increase the uptake of **Advanced Care Planning** amongst patients with Decompensated Cirrhosis presenting to the **Medical Ambulatory Centre** from **17% to 50%** over **6 months**

- Stretch goal: 70%
- Cohort: Patients with decompensated cirrhosis who are admitted to the Medical Ambulatory Centre (MAC) for abdominal paracentesis or IV albumin

Lessons Learnt

Intervention 2 Nurse-led, bedside education on cirrhosis and ACP



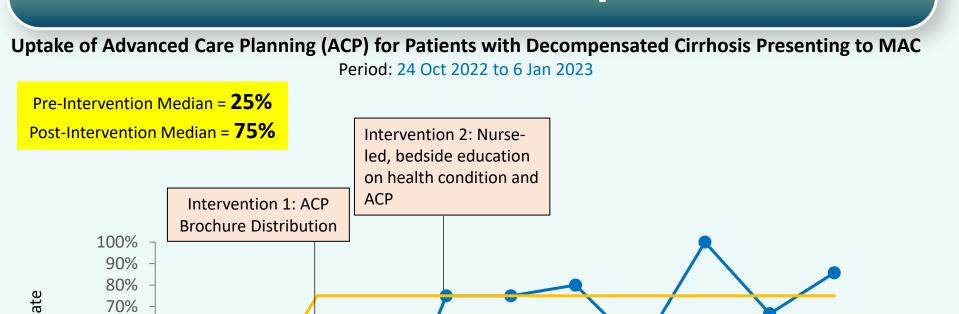




Total of 5 Plan-Do-Study-Act (PDSA) cycles were conducted over 3 months to refine the interventions. Changes effected included:

- Obtaining ACP brochures in different languages
- Standardised script to explain what ACP is to patients
- Printing of pictorial aids for patient education
- Regular reminders to healthcare professionals involved •

Outcomes & Impacts

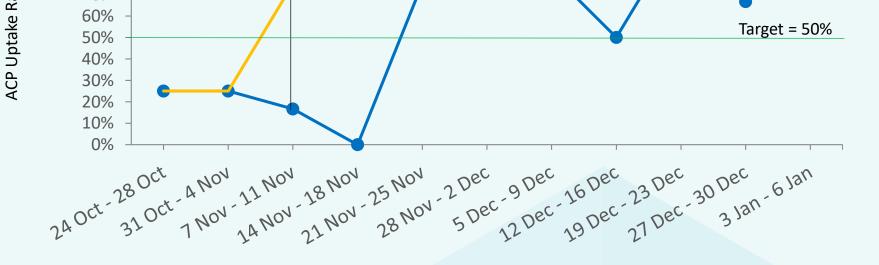


Importance of frequent multidisciplinary discussions

- Varying perspectives from different healthcare professionals (HCPs)
- Team members had different schedules: difficulty in coordinating common meeting time
- Get a committed team of HCPs with similar interests

Systemic change can be challenging, especially if there are multiple stakeholders

- Difficult to effect intervention if many stakeholders (e.g. patient service associates, nurses and doctors in Intervention 1)
- Frequent engagement with stakeholders to understand issues and challenges on the ground



	24 Oct	31 Oct	7 Nov	14 Nov	21 Nov	28 Nov	5 Dec	12 Dec	19 Dec	27 Dec	3 Jan
	- 28 Oct	- 4 Nov	- 11 Nov	- 18 Nov	- 25 Nov	- 2 Dec	- 9 Dec	- 16 Dec	- 23 Dec	- 30 Dec	- 6 Jan
Agreeable pts	1	1	1	0	3	3	4	1	4	2	6
Eligible pts	4	4	6	1	4	4	5	2	4	3	7

Positive feedback from patients, particularly on Intervention 2

- "Diagrams and explanations were clear"
- "I now know what to expect in future"

As of Aug 23: **<u>26 patients (out of 37)</u>** in MAC have agreed to ACP

<u>Greater awareness</u>: more physicians are referring patients for ACP, with 20 patients referred from the non-MAC setting