Quality Improvement Conference

Reducing inappropriate investigations for minor lower limb cellulitis

Liang Leer liang.leer@sgh.com.sg



Problem Statement

high numbers of lower limb X-rays (XRs) and blood cultures performed. These likely unnecessary investigations may be carried out due to legacy practices and lack of guidance or lack of awareness of updated guidelines. This in turn results in higher costs of care.

Project Aim

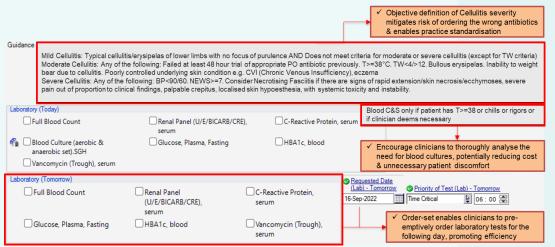
To reduce the percentage of patients with lower limb XRs and blood cultures performed for the SGH Cellulitis Value Driven Care defined population* from **68.8% to 50%** and **73% to 60%** respectively over a period of 3 months.

Lessons Learnt

- 1. Changing human behavior requires time and effort. Instead of correcting behavior, a culture of patient safety should be nurtured.
- 2. Procedures and investigations may not be necessary to guide treatment. There is a overuse of X-rays as diagnosis within Cellulitis patients and there can be continuous efforts to reduce overuse. SGH has launched the Choosing Wisely campaign, using this project as one of its success stories.

Potential Solutions

SCM (Sunrise Clinical Manager) order sets for DIM and DEM created incorporating cellulitis were management guidelines, to improve accessibility to relevant information and guide appropriate clinical educational roadshow management. An implemented, with sharings at department briefings and via outreach through email and TigerConnect. Educational posters containing links to guidelines were also created and placed in the ward medical officer rooms and A&E consultation rooms both as a visual reminder and to facilitate accessibility to guidelines via the use of QR codes.



SCM Order Set



Educational Poster (DIM version)

Outcomes & Impacts

- Reduction in percentage of cases with blood cultures done from a baseline median of 73.3% to a post-intervention median of 52.3%.
- No change observed for percentage of cases with LL XRs performed.
- *Total number of XRs and blood cultures done were used as a surrogate not feasible to do manual chart review to determine appropriateness of investigations for each case.

