Quality Improvement Conference

Anxiety Soul- A Cardiac and Child Life initiative to improve pediatric pre-operative anxiety

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Problem Statement

Children with congenital heart disease and their parents often endure substantial stress prior to surgery. Besides general anaesthesia, patients must undergo blood tests and diagnostic procedures, causing discomfort and anxiety.

Service and operational gaps have limited effective preparation support for patients and their families. resulting in heightened anxiety levels for both parents and their children.

Patient is only admitted 1 day before or on the day of surgery

No SOP/ streamlined workflow Child Life
Therapy
support is only
activated postsurgery

Project Aim

Reduce preoperative anxiety levels and enhance hospital experience by streamlining processes and implementing a support programme.

To reduce preoperative anxiety in children (4-10 years old) undergoing cardiac surgeries

To improve parental hospital experience

Target Time: 12 months

Target Outcome: 50% reduction in pre/post mYPAS_SF scores

Lessons Learnt **Partnerships &** Perseverance & Collaborations Resilience Meaningful solutions are created when there is Despite the challenges posed partnership and collaboration by COVID-19, there was a need with patients and their to constantly focus on the caregivers. This is intent to improve processes fundamental in ensuring and work towards alleviating positive and sustainable pre surgery anxieties. patient outcomes in the long run.

Potential Solutions Lack of developmentally appropriate knowledge Parents unsure of how to explain Lack of accessibility to procedure to child developmentally High pre-surgery appropriate support anxiety levels **Child Life Therapists** unable to provide timely support **Patient only admitted** on surgery dayinsufficient time **Medical team miss out** raising referrals

Paediatric-appropriate resources to be developed and

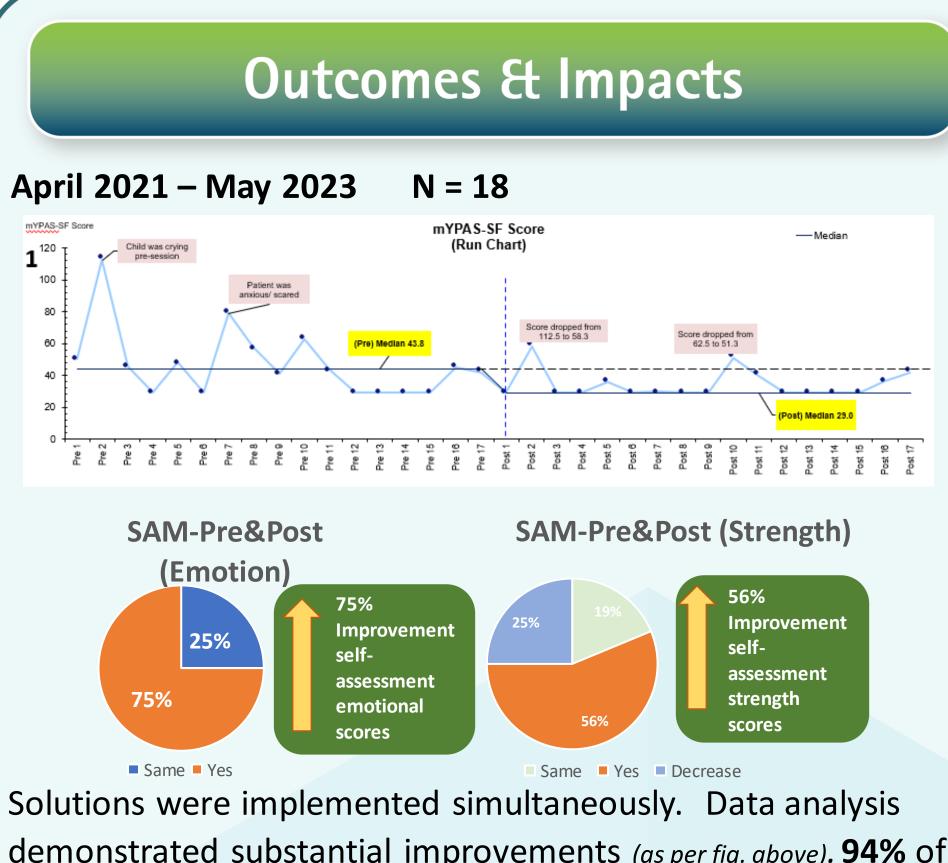
admitted 1 day beforehand and a timely pre procedure

session with the Child Life Therapist would be scheduled

A new SOP to be created where: patients would be

to help allay any further concerns and/or anxieties

made more accessible to families



Solutions were implemented simultaneously. Data analysis demonstrated substantial improvements (as per fig. above). 94% of parents also found overall programme to be beneficial. This initiative has been successful in alleviating preoperative anxieties. Since September 2023, this initiative has been included as a standard service offered to patients undergoing atrial septal defect and ventricular septal defect correction surgeries.