National Quality Improvement Conference

Our Journey: Elevating Care at Man Fut Tong Nursing Home (May 23 and Ongoing..)

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Problem Statement

Problem & Benefits:

Equipment Underutilization: Improve operational efficiency.

Lack of Suitable Wheelchairs: Prevent pressure injuries, enhance resident well-being.

Lack of Engaging Items: Improve resident engagement and well-being.

Limited Lower Limb Mobility Aids: Enhance resident mobility, joint health, and movement

Project Aim Lack of Engaging Limited Lower **Equipment** Enhance operational Lack of Suitable efficiency, resident care, **Limb Mobility** Underutilization Wheelchairs **Items** and overall satisfaction Aids for seated clients Measurable Change Acquisition and Introduction of Creation and Increase equipment distribution of leg utilization rate utilization of tilt-inengaging items space and reclining rollers wheelchairs **Process Indicator** Procurement plan Implement a utilization Budget allocation Development and production of leg plan development and purchase rollers. Confirmation of leg **Outcome Indicator** Track equipment usage Confirmation of Confirmation of rollers' distribution. wheelchair items' presence rates acquisition Timeframe for Expected Implement utilization Develop and begin Develop and Allocate budget and implement the plan within 2 months, introduce items production within 2 months; distribute within 2 months, ongoing monitoring for procurement plan within 2 months; ongoing evaluation leg rollers by 3 improvements. acquisition by 3 for improved months. months. engagement.

Lessons Learnt

Staff Buy-In: Overcome staff resistance to change.

Budget Constraints: Limited resources for new equipment.

Overcoming Staff Resistance to Change:

- 1.Clear Communication: Transparently communicate reasons and benefits. Encourage open dialogue.
- 2.Staff Involvement: Involve them in decision-making and problem-solving.
- 3. Positive Reinforcement: Boost morale and support continued buy-in.

Overcoming Budget Constraints:

- 1. Resource Focus: Prioritize high-impact areas for significant improvements.
- 2.External Funding: Seek grants or subsidies from government agencies.
- 3. Operational Efficiency: Streamline operations and reduce waste.

Potential Solutions

Problem list	P	D	S	A
Equipment Underutilizati on	Assess inventory, categorize equipment.	Implement utilization plan, monitor usage.	Track utilization rates.	Kept data record on equipment utilisation
Lack of Suitable Wheelchairs for prolong bedrest patients	Research options, assess budget, create procurement plan.	5	Monitor comfort, gather feedback.	Procurement based on feedback.
Lack of Engaging Items	Survey preferences, allocate budget, create purchase list.	Purchase items, introduce them.	Observe engagement, collect satisfaction feedback.	Adjust selection.
Limited Lower Limb Mobility Aids	Develop roller plan, gather materials.	Begin production, distribute rollers.	Gather feedback.	Adjust production, consider scaling up.

Outcomes & Impacts

Increase equipment utilization and expand equipment usage

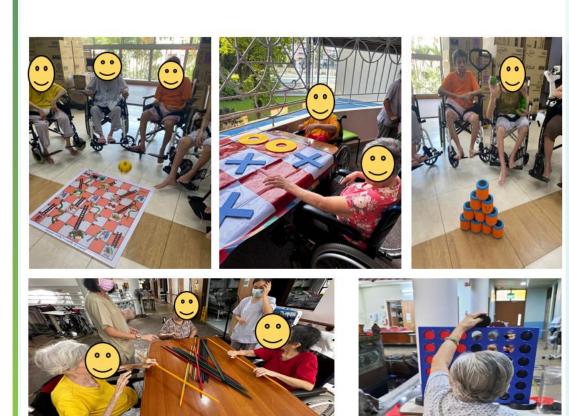
MFTSCC (1/5/23-31/5/23) Total **Attendance** Moto Tiles Hit The Hog Hur Machines 34 Motomed 25 Activall Nintendo 13

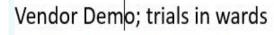
MFTSCC (1/8/23-31/8/23)				
	Total Attendance			
Moto Tiles	299			
Hit The Hog	358			
Activall	313			
HUR Machines	77			
Sci Fit	23			
H -man	297			
UL Cycle	356			
LL Cycle	270			
Nintendo	79			
Motomed	106			
Prosence	340			

Bought items that visually bigger and more

engaging for the residents

Scifit







DIY lower limb roller for seated resident

